

# 2023 Dental Benefit Schedules

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Important Note: In the event of a dispute the scheme rule will supersede this benefit schedule.

These can be found on the POLMED website. https://www.polmed.co.za/scheme-rules/

### POLMED Aguarium Benefit Summary 2023

- Dental benefits are paid at the POLMED Dental Tariff Subject to the applicable limits.
- POLMED Aquarium Members are required to use the POLMED Dental Provider Network for treatment.
   Members who voluntarily opt to use a non-network provider, will be liable for a 30% co-payment
- The dental benefits as published below will apply, subject to DENIS managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.
- Scheme Exclusions apply to dental benefits.
- In the event of a dispute, the registered Rules of the Scheme will prevail.
- Pre-authorisation\*
  - POLMED Aquarium is restricted to the use of the Aquarium Hospital Network Service provider for treatment in a hospital or day clinic. Penalties up to R 15 000.00 will apply for the use of a nonnetwork facility.
  - Hospitalisation, and certain dentistry procedures must be pre-authorised.
  - Pre-authorisation is required for: 8937, 8941, 8737, 8739, 9011, 9015, 9016, 8967
  - A penalty of R500 will apply for late authorisation on all specialised treatment except for general anesthesia where a R5000 penalty will apply.
- Penalties do not apply to emergency hospital admission.
- \* Please note that Medscheme will be responsible for the receipt, processing and payment of the hospital and anesthetist claims for authorised in hospital treatment and sedation.

If not submitted via a claims switching house by the service provider, these claims must be submitted to:

Hospital claims: <a href="mailto:claimsmanagement@medscheme.co.za">claimsmanagement@medscheme.co.za</a>

Anaesthetist claims: specialist@medscheme.co.za

## POLMED Marine Benefit Summary 2023

- Dental benefits are paid at the POLMED Dental Tariff Subject to the applicable limits.
- The dental benefits as published below will apply, subject to DENIS managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.
- Scheme Exclusions apply to dental benefits.
- In the event of a query, appeal or dispute, the registered Rules of the Scheme will prevail.
- Pre-authorisation\*\*
  - Hospitalisation, and certain dentistry procedures must be pre-authorised.
  - Pre-authorisation is required for:
     Metal Frame Dentures, Crown & Bridge,
     Orthodontics, Periodontics, Hospital Admissions
     and Moderate / Deep Sedation in the Dental
     Rooms.
  - A penalty of R500 will apply for late authorisation on all specialised treatment except for general anesthesia where a R5 000 penalty will apply.
- Failure to pre-authorise orthodontic treatment will result in payment only from date of authorisation for the remaining months of treatment, provided that the treatment is clinically indicated.
- Penalties do not apply to emergency hospital admission.
- \*\* Please note that Medscheme will be responsible for the receipt, processing and payment of the hospital and anesthetist claims for authorised in-hospital treatment and sedation.

If not submitted via a claims switching house by the service provider, these claims must be submitted to:

Hospital claims: <a href="mailto:claimsmanagement@medscheme.co.za">claimsmanagement@medscheme.co.za</a>

Anaesthetist claims: specialist@medscheme.co.za

# POLMED 2023 Dental Benefit Tables

CONSERVATIVE DENTISTRY Subject to available OOH dental sub-limit		
BENEFITS	AQUARIUM	MARINE
Consultations	Two check-ups per beneficiary per year (once every 6 months)	Two check-ups per beneficiary per year (once every 6 months)
	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	Covered at the PDT and 1 consult (8101) available from the Preventative Benefit	Covered at the PDT and 1 consult (8101) available from the Preventative Benefit
X-rays: Intraoral	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	Covered at the PDT	Covered at the PDT
X-rays: Extraoral	One per beneficiary in a 3-year period	One per beneficiary in a 3-year perio
	Additional benefit may be considered where specialised dental treatment is required.	Additional benefit may be considered where specialised dental treatment is required.
	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	Covered at the PDT	Covered at the PDT
Preventative Care	Benefit for scale and polish: Two scale and polish treatments per beneficiary per year (once every 6 months)	Benefit for scale and polish: Two scale and polish treatments per beneficiary per year (once every 6 months)
	Covered at the PDT	Covered at the PDT
	Benefit for fissure sealants: Limited to beneficiaries between the ages of 5 and 25 and limited to 4 per beneficiary per annum.	Benefit for fissure sealants: Limited to beneficiaries between the ages of 5 and 25 and limited to 4 per beneficiary per annum.
	Covered at the PDT and available from the Preventative Benefit.	Covered at the PDT and available from the Preventative Benefit.
	Benefit for fluoride: One per beneficiary in 12 months. Code 8161 for beneficiaries younger than 12 and code 8162 for beneficiaries between the ages of 12 and 16.	Benefit for fluoride: One per beneficiary in 12 months. Code 8161 for beneficiaries younger than 12 and code 8162 for beneficiaries between the ages of 12 and 16.
	Covered at the PDT and available from the Preventative Benefit	Covered at the PDT and available from the Preventative Benefit
	Benefit for Oral Hygiene Instruction:	Benefit for Oral Hygiene Instruction:
	Granted once per beneficiary in 12 months	Granted once per beneficiary in 12 months
	Covered at the PDT and available from the Preventative Benefit	Covered at the PDT and available from the Preventative Benefit

CONSERVATIVE DENTISTRY Subject to available OOH dental sub-limit		
BENEFITS	AQUARIUM	MARINE
	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	Funding Exclusions:	Funding Exclusions:
	<ul> <li>Professionally applied fluoride for beneficiaries older than 16</li> </ul>	<ul> <li>Professionally applied fluoride for beneficiaries older than 16</li> </ul>
	Tooth Whitening	Tooth Whitening
Fillings	Benefit for fillings: Granted once per tooth in 720 days	Benefit for fillings: Granted once per tooth in 720 days
	Benefit for re-treatment of a tooth: Subject to managed care protocols	Benefit for re-treatment of a tooth: Subject to managed care protocols
	Multiple fillings: A treatment plan and X-rays may be required for multiple fillings	Multiple fillings: A treatment plan and X-rays may be required for multiple fillings
	Covered at the PDT	Covered at the PDT
	Funding Exclusions:	Funding Exclusions:
	<ul> <li>Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis.</li> </ul>	<ul> <li>Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis.</li> </ul>
	<ul> <li>Resin bonding for restorations that are charged as a separate procedure to the restoration</li> </ul>	<ul> <li>Resin bonding for restorations that are charged as a separate procedure to the restoration.</li> </ul>
	The polishing of restorations	The polishing of restorations
	Gold foil restorations	Gold foil restorations
	Ozone therapy	Ozone therapy
Root Canal Therapy and Extractions	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	Covered at the PDT	Covered at the PDT
	Funding Exclusions:	Funding Exclusions:
	<ul> <li>Root canal therapy on primary (milk) teeth</li> </ul>	<ul> <li>Root canal therapy on primary (milk) teeth</li> </ul>
	<ul> <li>Root canal therapy on third molars (wisdom teeth)</li> </ul>	<ul> <li>Root canal therapy on third molars (wisdom teeth)</li> </ul>
	<ul> <li>Direct and indirect pulp capping procedures</li> </ul>	<ul> <li>Direct and indirect pulp capping procedures</li> </ul>

CONSERVATIVE DENTISTRY Subject to available OOH dental sub-limit		
BENEFITS	AQUARIUM	MARINE
Plastic Dentures* and Associated Laboratory Costs	Two plastic dentures per beneficiary in a 4-year period	Two plastic dentures per beneficiary in a 4-year period
	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	Covered at the PDT	Covered at the PDT
	Funding Exclusions:	Funding Exclusions:
	Diagnostic dentures and associated laboratory costs	<ul> <li>Diagnostic dentures and associated laboratory costs</li> </ul>
	<ul> <li>Mouth guards and associated laboratory costs</li> </ul>	<ul> <li>Mouth guards and associated laboratory costs</li> </ul>
	<ul> <li>Snoring appliances and associated laboratory costs</li> </ul>	<ul> <li>Snoring appliances and associated laboratory costs</li> </ul>
	High impact acrylic	High impact acrylic
	<ul> <li>The cost of gold, precious metal, semi-precious metal and platinum foil</li> </ul>	<ul> <li>The cost of gold, precious metal, semi-precious metal and platinum foil</li> </ul>
	Provisional dentures and associated laboratory costs	Provisional dentures and associated laboratory costs

SPECIALISED DENTISTRY		
BENEFITS	AQUARIUM	MARINE
Partial Chrome Cobalt Frame Dentures* and Associated Laboratory Costs	No benefit	Pre-authorisation required  One partial metal frame per beneficiary in a 5-year period  Benefit subject to managed care protocols  Covered at the PDT  Subject to Marine Specialised Dentistry family limit  Funding Exclusions:  The metal base to full dentures and associated laboratory costs  High impact acrylic  The cost of gold, precious metal, semi-precious metal and platinum foil
Crown & Bridge* and Associated Laboratory Costs  A bridge comprises two or more crown units. Each crown is payable from the available Crown & Bridge benefit.	No benefit	Pre-authorisation required  Benefit for crowns, bridges, porcelain veneers and inlays, and associated laboratory costs will be granted once per tooth in a 5-year period  A treatment plan and X-rays must be submitted for review.  Benefit subject to managed care protocols  A pontic on a 2 <sup>nd</sup> molar, where the 3 <sup>rd</sup> molar is a crown retainer, is subject to managed care protocols  Covered at the PDT  Subject to Marine Specialised Dentistry family limit  Funding Exclusions:  Crowns on third molars  Crown and bridge procedures for cosmetic reasons and associated laboratory costs  Laboratory fabricated temporary crowns  Occlusal rehabilitations and associated laboratory costs  Provisional crowns and associated laboratory costs  Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs  The cost of gold, precious metal, semi-precious metal and platinum foil

SPECIALISED DENTISTRY		
BENEFITS	AQUARIUM	MARINE
Implants* and Associated Laboratory Costs	No benefit	No benefit
Orthodontics* and Associated Laboratory Costs	No benefit	Pre-authorisation required  Benefit for orthodontic treatment granted once per beneficiary per lifetime  On pre-authorisation, cases will be clinically assessed by using an orthodontic needs analysis.  Benefit allocation is subject to the outcome of the needs analysis and covered at the PDT.  Benefit for orthodontic treatment will be granted where function is impaired.  Benefit will not be granted where orthodontic treatment is required for cosmetic reasons.  The associated laboratory costs will also not be covered.  Benefit for fixed comprehensive treatment: Limited to individuals from age 9 and younger than 18 years of age  Benefit subject to managed care protocols Subject to Marine Specialised Dentistry family limit  Funding Exclusions:  Orthodontic re-treatment and any related laboratory costs Invisible retainer material
Periodontics*	Pre-authorisation required Benefit only for 8737/8739 and ONLY as a PMB	Pre-authorisation required  Benefit limited to conservative, non-surgice therapy only  Benefit subject to managed care protocols  Covered at the PDT  Subject to Marine Specialised Dentistry family limit  Funding Exclusions:  PerioChip placement

SPECIALISED DENTISTRY		
BENEFITS	AQUARIUM	MARINE
Maxillo-facial Surgery and Oral Pathology	Pre-authorisation required  Benefit is only available for the following codes to be paid from the Out of Hospital (OOH) Family Limit:	Pre-authorisation required  Surgery in the dental chair: Covered at the PDT  Subject to Marine Specialised Dentistry family limit  Benefit subject to managed care protocols  Oral pathology procedures (cysts and biopsies, the surgical treatment of tumours of the jaw and soft tissue tumours): Claims will only be covered if supported by a laboratory report that confirms diagnosis.  Benefit for the closure of an oral-antral opening (code 8909): Subject to motivation and managed care protocols  Surgery in hospital: See Hospitalisation* below  Funding Exclusions:  Sinus lifts  Bone augmentations  Bone and tissue regeneration procedures  The cost of bone regeneration material  The auto-transplantation of teeth

HOSPITALISATION AND ANAESTHETICS		
BENEFITS	AQUARIUM	MARINE
Hospitalisation (General Anaesthetic)*	Pre-authorisation required Admission protocols apply Subject to the use of an Aquarium Network Hospital Benefit subject to managed care protocols  General anesthetic benefit available for children under the age of 7 years for extensive dental treatment.  Dental practitioner claims subject to the applicable OOH Dental Sublimit  General anesthetic benefit available for the removal of impacted teeth.  Dental practitioner claims subject to the In Hospital Family Limit.  The hospital and anesthetist claims must be submitted to Medscheme for processing. Funded from the Hospital Benefit subject to available limits.  Funding Exclusions:  Where the only reason for admission to hospital is dental fear and anxiety  Multiple hospital admissions  Where the only reason for the admission request is for a sterile facility  The cost of dental materials for procedures performed under general anesthesia	removal of impacted teeth.
Inhalation Sedation in the Dental Rooms	Benefit subject to managed care protocols Covered at the PDT Subject to the OOH Family Dental Sublimit	Benefit subject to managed care protocols Covered at the PDT Subject to the OOH Family Dental Sublimit
Moderate/Deep Sedation in the Dental Rooms*	Pre-authorisation required  Benefit limited to extensive dental treatment and removal of impacted teeth only.  Benefit subject to managed care protocols  Covered at the PDT  The anesthetist claim must be submitted to Medscheme for processing. Funded from the Hospital Benefit	Pre-authorisation required  Benefit limited to extensive dental treatment and removal of impacted teeth only.  Benefit subject to managed care protocols  Covered at the PDT  Subject to Marine Specialised Dentistry family limit  The anesthetist claim must be submitted to Medscheme for processing. Funded from the Hospital Benefit

### General Exclusions

- The following services/items are excluded from benefits with due regard to PMBs and will not be paid by the Scheme: Charges for appointments that a member or dependant fails to keep with service providers.
- Operations, treatments, and procedures, by choice, for cosmetic purposes where no pathological substance exists which proves the necessity of the procedure, and/or which is not lifesaving, life-sustaining or life-supporting.
- Aids for participation in sport, e.g., mouthguards.
- Gold inlays in dentures, soft and metal base to new dentures, invisible retainers, Osseo Integrated implants and bleaching of vital (living) teeth.
- Fixed orthodontics for beneficiaries above the age of 18 years.
- Reports, investigations or tests for insurance purposes, admission to universities or schools, fitness tests and examinations, medical court reports, employment, emigration, or immigration, etc.

### Preventative Care Benefit

#### **NB: Special Notes**

POLMED provides funding for some preventative services that are paid from the risk benefit and does not accumulate to the members OOH Limit or Dental sub-limit and is available on both options. The preventative codes mentioned below are not in addition to the standard benefits and are included in the overall dental benefits offered on the member's respective option, where managed care rules are applied.

PROCEDURE/TREATMENT	CODE	FREQUENCY/LIMITATIONS
Dental Screening	8101* 8151 x 1 in 12 months 8102 x 1 in 12 months	Annually  *One consultation (8101) from Preventative Benefit, the second consultation from available dental sub-limit Benefit subject to managed care protocols
Consultation and topical fluoride application for children aged 0-6 years	8161 (age 0 – 11) x 1 in 12 months	Annually  Benefit subject to managed care protocols
Topical fluoride application for children aged 7-16 years	8162 (age 12 – 16) x1 in 12 months	Annually  Benefit subject to managed care protocols
Caries risk assessment for children aged 0-14 years (Clinical information to be submitted to managed care)	8123 x 1 in 24 months	Once every second year  Benefit subject to managed care protocols
Periodontal disease and caries risk assessment for adults 19 years of age and older (Clinical information to be submitted to managed care)	8176 x 1 in 24 months 8123 x 1 in 24 months	Once every second year  Benefit subject to managed care protocols
Fissure sealants for 5 to 25 year old	8163 x 4 in 12 months	Maximum of four per annum  Benefit subject to managed care protocols