



Dental Benefit Guide 2014: Enabledmed

As dental cover differs from one scheme to another, becoming familiar with the benefit design of each scheme is important to both members and their service providers.

This guide is provided as a reference guide, offering a summary of the dental benefits offered on each scheme and option managed by Denis in 2014.

In the event of a discrepancy between the benefit guide and the individual scheme rules, the rules of each scheme will prevail.

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Monday to Friday: 08h00 to 17h00 (excluding public holidays)

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Enabledmed Dental Benefit Table 2014

Dental benefits are paid at the scheme tariff. Hospitalisation and certain specialised dentistry procedures must be pre-authorized*. If no pre-authorization is obtained or if pre-authorization is applied for after the treatment has been done, benefits will not apply. This does not apply to emergency hospital admission. Dental benefits are subject to managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application. Scheme exclusions apply to dental benefits. In the event of a dispute, the registered rules of the scheme prevail.

Please note that all Specialised Dentistry benefits for the Makoti Comprehensive Option are subject to a limit of R2 230 per family per year. This includes Partial Metal Frame Dentures, Crown & Bridge, Orthodontics, Periodontics and Maxillo-Facial Surgery.

General scheme exclusions:

- Electrognathographic recordings, pantographic recordings and other such electronic analyses
- Nutritional and tobacco counselling
- Caries susceptibility and microbiological tests
- Fissure sealants on patients 16 years and older
- Pulp tests
- Cost of Mineral Trioxide
- Cost of prescribed toothpastes, mouthwashes (e.g. Corsodyl) and ointments
- Appointment not kept
- Special report
- Dental testimony including Dento-legal fees
- Treatment plan completed (currently code 8120)
- Enamel microabrasion
- Behaviour management
- Intramuscular or subcutaneous injection
- Procedures that are defined as unusual circumstances and procedures that are defined as unlisted procedures

Please refer to the tables below for benefit specific exclusions.

CONSERVATIVE DENTISTRY	DENTAL BENEFIT TABLE	MAKOTI PRIMARY OPTION	MAKOTI COMPREHENSIVE OPTION Specialised Dentistry limit R2 230 per family	COMMED FUNDAMENTAL OPTION & MALCOR OPTION D
	Consultations	1 annual check-up per beneficiary. Benefit is subject to managed care protocols. Covered at the scheme tariff.	1 annual check-up per beneficiary. Benefit is subject to managed care protocols. Covered at the scheme tariff.	1 annual check-up per beneficiary. Benefit is subject to managed care protocols. Covered at the scheme tariff.
	X-rays: Intra-oral	Benefit is subject to managed care protocols. Covered at the scheme tariff.	Benefit is subject to managed care protocols. Covered at the scheme tariff.	Benefit is subject to managed care protocols. Covered at the scheme tariff.
	X-rays: Extra-oral	1 per beneficiary in a 3 year period. Benefit is subject to managed care protocols. Covered at the scheme tariff.	1 per beneficiary in a 3 year period. Benefit is subject to managed care protocols. Covered at the scheme tariff. Additional benefit may be granted where specialised dental treatment is required.	1 per beneficiary in a 3 year period. Benefit is subject to managed care protocols. Covered at the scheme tariff.
	Oral Hygiene	1 annual scale and polish treatment per beneficiary. Covered at the scheme tariff. Benefit is subject to managed care protocols. Benefit for fissure sealants is limited to beneficiaries younger than 16 years of age. Benefit for fluoride is limited to beneficiaries younger than 13 years of age. Scheme exclusions: • Oral hygiene instructions • Oral hygiene evaluation • Professionally applied fluoride for beneficiaries 13 years and older • Dental bleaching	1 annual scale and polish treatment per beneficiary. Covered at the scheme tariff. Benefit is subject to managed care protocols. Benefit for fissure sealants is limited to beneficiaries younger than 16 years of age. Benefit for fluoride is limited to beneficiaries younger than 13 years of age. Scheme exclusions: • Oral hygiene instructions • Oral hygiene evaluation • Professionally applied fluoride for beneficiaries 13 years and older • Dental bleaching	1 annual scale and polish treatment per beneficiary. Covered at the scheme tariff. Benefit is subject to managed care protocols. Benefit for fissure sealants is limited to beneficiaries younger than 16 years of age. Benefit for fluoride is limited to beneficiaries younger than 13 years of age. Scheme exclusions: • Oral hygiene instructions • Oral hygiene evaluation • Professionally applied fluoride for beneficiaries 13 years and older • Dental bleaching



	DENTAL BENEFIT TABLE	MAKOTI PRIMARY OPTION	MAKOTI COMPREHENSIVE OPTION Specialised Dentistry limit R2 230 per family	COMMED FUNDAMENTAL OPTION & MALCOR OPTION D
CONSERVATIVE DENTISTRY	Fillings	<p>Covered at the scheme tariff.</p> <p>Benefit for fillings will be granted once per tooth in 365 days.</p> <p>Benefit for re-treatment of a tooth is subject to managed care protocols.</p> <p>A treatment plan and x-rays may be required for multiple fillings. Benefit for more than 3 fillings per beneficiary is subject to pre-notification.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis • Resin bonding for restorations that are charged as a separate procedure to the restoration • The polishing of restorations • Gold foil restorations • Ozone therapy 	<p>Covered at the scheme tariff.</p> <p>Benefit for fillings will be granted once per tooth in 365 days.</p> <p>Benefit for re-treatment of a tooth is subject to managed care protocols.</p> <p>A treatment plan and x-rays may be required for multiple fillings. Benefit for more than 3 fillings per beneficiary is subject to pre-notification.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis • Resin bonding for restorations that are charged as a separate procedure to the restoration • The polishing of restorations • Gold foil restorations • Ozone therapy 	<p>Covered at the scheme tariff.</p> <p>Benefit for fillings will be granted once per tooth in 365 days.</p> <p>Benefit for re-treatment of a tooth is subject to managed care protocols.</p> <p>A treatment plan and x-rays may be required for multiple fillings. Benefit for more than 3 fillings per beneficiary is subject to pre-notification.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis • Resin bonding for restorations that are charged as a separate procedure to the restoration • The polishing of restorations • Gold foil restorations • Ozone therapy
	Root Canal Therapy and Extractions	<p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Benefit for extractions is only available for procedure codes 8201 and 8202.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Root canal therapy on primary (milk) teeth • Root canal therapy on wisdom teeth (3rd molars) • Direct and indirect pulp capping procedures 	<p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Root canal therapy on primary (milk) teeth • Root canal therapy on wisdom teeth (3rd molars) • Direct and indirect pulp capping procedures 	<p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Benefit for extractions is only available for procedure codes 8201 and 8202.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Root canal therapy on primary (milk) teeth • Root canal therapy on wisdom teeth (3rd molars) • Direct and indirect pulp capping procedures
	Plastic Dentures	No benefit	<p>1 set of plastic dentures (an upper and a lower) per beneficiary in a 4 year period.</p> <p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Benefit is not available for the clinical fee of denture repairs, denture tooth replacements and the addition of a soft base to new dentures; the laboratory fee will be covered.</p> <p>Benefit is not available for the laboratory fee of mouthguards; the clinical fee will be covered.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Diagnostic dentures and associated laboratory costs • Snoring appliances and associated laboratory costs • High impact acrylic • The cost of gold, precious metal, semi-precious metal and platinum foil • Laboratory delivery fees • Provisional dentures and associated laboratory costs 	<p>1 set of plastic dentures (an upper and a lower) per beneficiary in a 2 year period on Commed Fundamental and in a 4 year period on Malcor Option D.</p> <p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Benefit is not available for the clinical fee of denture repairs, denture tooth replacements and the addition of a soft base to new dentures; the laboratory fee will be covered.</p> <p>Benefit is not available for the laboratory fee of mouthguards; the clinical fee will be covered.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Diagnostic dentures and associated laboratory costs • Snoring appliances and associated laboratory costs • High impact acrylic • The cost of gold, precious metal, semi-precious metal and platinum foil • Laboratory delivery fees • Provisional dentures and associated laboratory costs
SPECIALISED DENTISTRY	Partial Metal Frame Dentures and associated Laboratory costs	No benefit	<p>1 partial frame (an upper or a lower) per beneficiary in a 5 year period.</p> <p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • The metal base to full dentures and associated laboratory costs • High impact acrylic • The cost of gold, precious metal, semi-precious metal and platinum foil • Laboratory delivery fees 	No benefit



SPECIALISED DENTISTRY	DENTAL BENEFIT TABLE	MAKOTI PRIMARY OPTION	MAKOTI COMPREHENSIVE OPTION Specialised Dentistry limit R2 230 per family	COMMED FUNDAMENTAL OPTION & MALCOR OPTION D
	<p>Crown & Bridge* and associated Laboratory costs</p> <p><i>A bridge comprises 2 or more crown units. Each crown is payable from the available Crown and Bridge benefit.</i></p>	No benefit	<p>Pre-authorisation is required.</p> <p>Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p> <p>Benefits for crowns are granted once per tooth in a 5 year period</p> <p>A treatment plan and x- rays may be requested.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Crowns or crown retainers on wisdom teeth (3rd molars) • Pontics on 2nd molars • Crown and bridge procedures for cosmetic reasons and associated laboratory costs • Full mouth rehabilitations and associated laboratory costs • Provisional crowns and associated laboratory costs • Porcelain veneers and inlays and associated laboratory costs • Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs. • The cost of gold, precious metal, semi-precious metal and platinum foil • Laboratory delivery fees 	No benefit
	<p>Implants* and associated Laboratory costs</p>	No benefit	No benefit	No benefit
	<p>Orthodontics* and associated Laboratory costs</p>	No benefit	<p>Pre-authorisation is required.</p> <p>Benefit is subject to managed care protocols.</p> <p>On pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis and funding can be granted up to 100% of the scheme orthodontic tariff per beneficiary per lifetime.</p> <p>Benefit for Orthodontic treatment will be granted where function is impaired. Benefit will not be granted where Orthodontic treatment is required for cosmetic reasons. The associated Laboratory costs will also not be covered.</p> <p>Only one family member may commence Orthodontic treatment in a calendar year. Benefit is limited to individuals younger than 18 years of age.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Orthognathic (jaw correction) and other orthodontic related surgery and any related Hospital and Laboratory costs • Orthodontic re-treatment and any related Laboratory costs • Invisible retainer material • Laboratory delivery fees 	No benefit
<p>Periodontics*</p>	No benefit	<p>Pre-authorisation is required. Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p> <p>Benefit is limited to conservative, non-surgical therapy only and will only be applied to members who are registered on the Periodontal Programme.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Surgical periodontics which includes gingivectomies, periodontal flap surgery tissue grafting and the hemisection of a tooth • Perio chip placement 	No benefit	



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SPECIALISED DENTISTRY	Maxillo-Facial Surgery and Oral Pathology	<p>Surgery in the dental chair:</p> <p>Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p> <p>Benefit only available for the following procedure codes: 8931, 8935, 9011 and 9013.</p>	<p>Surgery in the dental chair:</p> <p>Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p> <p>Benefit for Temporomandibular Joint (TMJ) therapy is limited to non-surgical intervention/treatments.</p> <p>The claims for oral pathology procedures (cysts and biopsies, the surgical treatment of tumours of the jaw and soft tissue tumours) will only be covered if supported by a laboratory report that confirms diagnosis.</p> <p>Scheme exclusions:</p> <ul style="list-style-type: none"> • Orthognathic (jaw correction) surgery • Sinus lifts • Bone augmentations • Bone and tissue regeneration procedures • The cost of bone regeneration material • The auto-transplantation of teeth • The closure of an oral-antral opening (currently code 8909) when claimed during the same visit with impacted teeth (currently codes 8941, 8943 and 8945) is a scheme exclusion. 	<p>Surgery in the dental chair:</p> <p>Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p> <p>Benefit only available for the following procedure codes: 8931, 8935, 9011 and 9013.</p>	
		<p>Surgery in hospital: See Hospitalisation* below</p>	<p>Surgery in hospital: See Hospitalisation* below</p>	<p>Surgery in hospital: See Hospitalisation* below</p>	
	HOSPITALISATION AND ANAESTHETICS	Hospitalisation (general anaesthetic)*	<p>Pre-authorisation is required.</p> <p>Admission protocols apply</p> <p>PMB admissions only.</p>	<p>Pre-authorisation is required.</p> <p>Admission protocols apply.</p> <p>Impacted teeth removal and PMB admissions only.</p>	<p>Pre-authorisation is required.</p> <p>Admission protocols apply.</p> <p>PMB admissions only.</p>
		Laughing gas in dental rooms	<p>Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p>	<p>Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p>	<p>Benefit is subject to managed care protocols.</p> <p>Covered at the scheme tariff.</p>
IV conscious sedation in rooms*		<p>Pre-authorisation required.</p> <p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Benefit is limited to extensive dental treatment.</p>	<p>Pre-authorisation required.</p> <p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Benefit is limited to extensive dental treatment.</p>	<p>Pre-authorisation required.</p> <p>Covered at the scheme tariff.</p> <p>Benefit is subject to managed care protocols.</p> <p>Benefit is limited to extensive dental treatment.</p>	